

**JUDICIAL COUNCIL OF CALIFORNIA**

**QUESTIONS AND ANSWERS**

**RFP-IT-2022-38A-DM**

**September 20, 2022**

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Question #1: On average, how many pickup/deliveries are performed per month?

**Answer: 1**

Question #2: Is the service interval consistent (i.e. 1x weekly, daily m-f, monthly)?

**Answer: Monthly**

Question#3: On average, how many sealed cartons are delivered per month?

**Answer: 1**

Question#4: On average, how many sealed cartons are picked up per month?

**Answer: 1**

Question#5: On average, how many tapes from slotting are delivered per month?

**Answer: All tapes 5 years or greater are to be returned**

Question#6: On average, how many tapes for slotting are picked up per month?

**Answer: Around 16 tapes a month**

Question#7: How many times in the last three years has there been an afterhours service request?

**Answer: 1 or 2 (Priority Service)**

Question# 8: Is it the policy of the Judicial Council that all computer media handled by the provider be encrypted at a high level?

**Answer: N/A**

Question#9: What are “Other Media Types” and their sizes? Are these referenced in the inventory spreadsheet?

**Answer: N/A (We are currently using LTO format tapes)**

Question#10: How are ”Paper/Binder Documents” stored? If they are in cases what are the dimensions? Are these referenced in the inventory spreadsheet?

**Answer: N/A**